



# SERRANO IT SERVICES

A Service Disabled Veteran Owned Business

## Our principles

At SITS, our commitment to excellence is embodied in the following principles:

- ◆ Our Goal is 100% customer satisfaction — our reputation is only as good as our record of successful past performance
- ◆ Our commitment to our employees is second only to our customers — as a solutions provider, the dedication and expertise of our employees is our product
- ◆ We maintain the highest standards of ethics, integrity, and business conduct
- ◆ We foster a corporate culture centered around developing superior IT Solutions that give customer's the maximum return on their investment

## Contact Us

**Serrano IT Services, LLC**  
**1502 JF Kennedy Dr., Suite 1A**  
**Bellevue, NE 68005**

**Phone:** (402) 991-0116

**Fax:** (402) 991-0253

**E-mail:**

[tom.tascione@serranoits.com](mailto:tom.tascione@serranoits.com)

Visit us on the Web:

[www.serranoits.com](http://www.serranoits.com)

## Specializing in . . .

- ◆ Systems Integration
- ◆ Systems Engineering
- ◆ Software Engineering
- ◆ Network
- ◆ Systems/Services
- ◆ Telecommunications
- ◆ Weather Systems/Services

*Our success  
is built on  
customer partnership*



**Serrano IT Services, LLC (SITS) is a Service Disabled Veteran Owned (SDVO) Small Business Concern (SBC) specializing in Information Technology Solutions for federal and state governments.**

We build partnerships with our customers by listening to what they want, providing worldclass staff, competitive pricing, and maintaining open, honest, and responsive two-way communications.

Our employees have spent their entire careers providing superior IT solutions to federal and state governments.

SITS was created by principals who left successful careers with large aerospace companies to return to a small, customer-focused company that values responsiveness to the needs of our customers above investment community perceptions.

### At SITS, we specialize in:

- ◆ **Systems Integration**
- ◆ **Systems Engineering**
- ◆ **Software Engineering**
- ◆ **Network Systems/Services**
- ◆ **Telecommunications**
- ◆ **Weather Systems/Services**

### Who We Are

SITS is staffed by scientists and engineers well versed in all IT disciplines to include architecture, design, and development of new software and network systems, as well as the integration and evolution of older software and network systems.

**Visit us on the Web:**  
[www.serranoits.com](http://www.serranoits.com)

We can assume full responsibility for your IT systems or complement your staff.

SITS has an extensive network of subject-matter experts and relationships with other providers throughout the industry. In building or evolving your systems, we will find the right teammates or vendors to ensure that the solutions we provide are right for your business.

SITS also has over 50 years experience in building and delivering world-class weather systems and services.

***We work hard to get it right because we want to be your trusted partner for the long term.***